

CFG IT, Data and Cyber Security Conference 9 March 2017 "Zest for Enlightenment"

Powerful analytics using Excel and/or statistical software you can use for free

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London

Accord

Z/Yen Overview







- Special City of London's leading commercial think-tank
- Services projects, coaching/training, expertise on demand, research
- Sectors civil society, technology, finance, professional services







MICHAEL MAINELLI AND IAN HARRIS



- Analytics in Action Award, UNISON highly commended, 2014
 Independent Publisher Book Awards Finance, Investment & Economics Gold Prize 2012 for *The Price of Fish* – now in paperback
 British Computer Society IT Director of the Year 2004 for PropheZy and VizZy, DTI Smart Award 2003 for PropheZy
- IT For The Not-For-Profit Sector 2001
 Sunday Times Book of the Week, Clean Business Cuisine, 2000
 £1.9M Foresight Challenge Award for Financial £aboratory visualising financial risk 1997



Z/Yen – Research & Intelligence

- Information systems & knowledge management strategies in charities and health (1994-present)
- PropheZy and VizZy finance compliance monitoring, charities and health outcomes improvement, (2002-present)
- Distributed ledgers (1998-present)
- Prediction markets and bubbles (1998-present) – <u>www.extzy.com</u>
- Market Intelligence Charity IT Leaders, GFCI, GIPI & others (1999-present)
 - Avatars For Big Data (2010-2012)





Debunking Myths About Analytics

2017

- You do not necessarily need big data to deploy powerful machine analytics
- Does not require expensive software
 - Open Source software R among the best, mathematically, and free really, really free
 - Excel has many of the statistical functions that used to require specialist software
- Far more about asking good questions and critical thinking, than maths or stats



Possible Uses In Charities





Excel Functions

- CORREL function in Excel calculates the correlation coefficient between two columns of data.
 - > coefficient lies between -1 and 1.

Function Argu	ments					? ×				
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				=	0.750005397					
Returns the cor	rrelation coe	fficient betwee	en two data sets.							
	Array1 is a cell range of values. The values should be numbers, names, arrays, or references that contain numbers.									
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Causation?



photo source: Correlation from XKCD



The Anscombe Quartet

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	13	7.58	13	8.74	13	12.74		8	7.71
	9	8.81	9	8.77	9	7.11		8	8.84
	11	8.33	11	9.26	11	7.81		8	8.47
	14	9.96	14	8.1	14	8.84		8	7.04
	6	7.24	6	6.13	6	6.08		8	5.25
	4	4.26	4	3.1	4	5.39		19	12.5
	12	10.84	12	9.13	12	8.15		8	5.56
	7	4.82	7	7.26	7	6.42		8	7.91
	5	5.68	5	4.74	5	5.73		8	6.89
Mean	9	7.50	9	7.50	9	7.50		9	7.50
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Anscombe Quartet – Make Music

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Anscombe Quartet – Picture This



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Data Analysis- Excel

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Analysis Functions A to H



Help actually does help, most of the time... ...plenty of free on-line tutorials if you get stuck



Analysis Functions H to Z

Help actually does help, most of the time... ...plenty of free on-line tutorials if you get stuck





Regression

Definitions:

- <u>regression</u> analysis is a statistical process for estimating the relationships among variables.
 - includes many techniques for modeling;
 - the focus is on the relationship between a dependent variable and one or more independent variables;
 - \geq e.g. linear regression, multiple regression.

$$Y = \beta_{\circ} + \beta_1 X_1 + \varepsilon$$



Regression Line



Age

$$Y = \beta_{\circ} + \beta_1 X_1 + \varepsilon$$





R Code

DiabTrain<-read.csv('DiabTrain.csv',head=TRUE) Age = DiabTrain\$Age

BloodPressure= DiabTrain\$DiastolicBloodPr

plot(Age,BloodPressure, ylab="Blood Pressure of participants", main = paste("Scatter plot of Age vs Blood Pressure"))

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Regression Analysis

The Regression Analysis tool - conducts regression analysis based on the data specified.

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Assumptions & Limitations of Linear Regression

$$Y = \beta_o + \beta_1 X_1 + \varepsilon$$

Key Assumptions:

- the relationship between the dependent variable Y and the independent variable X is linear in the slope and intercept parameters β_0 and β_1 ;
- the independent variable X is not random;
- the expected value of the error term " ϵ " is 0;
- the variance of the error term is constant for all observations;
- the error term ε is uncorrelated across observations;
- the distribution of the error terms is normal.

Key Limitations:

- the estimated parameters and other relationships may change over time;
- in the real world the key assumptions are often unrealistic.



Research Types

Traditional Research	Data-Adaptive Research	Model-dependent Research				
Begins with theory/model	Begins with data	Begins with model specification				
Uses Classical or Bayesian statistical inference	Searches for useful predictors	Model used to generate data, predictions and make recommendations				
Fits models to data	Adapts to the data	Compares generated data with real data				
Uses Linear Regression to estimate parameters for linear predictors.	Useful for non-linear relationships & interaction among variables.	Uses simulations and mathematical programming methods.				
Model Real	Real Data	Model Generated Data				
Dala	Model	Real Data				



Monte Carlo simulation

Definition:

- Monte Carlo simulation uses repeated sampling to determine the properties of some phenomenon (or behaviour).
- So called due to methodological and filial link with gambling:
 - play game;
 - record result;
 - (inventor Stanislaw Ulam's uncle reputedly was a regular in that famous casino).



Monte Carlo & Predictive Analytics

- Example opportunity tracking in Excel
- Excel's random variable can be used to generate uniform and normal distributions for Monte Carlo models
- Combined with a bit of trigonometry, triangular distributions can also be simulated in Excel
- Visual expression of results the use of frequency functions and histograms



Monte Carlo Visual

Histogram





Bin



Tetlock on Experts and CHAMP

- Philip Tetlock's 18 year study observing 284 experts making 28,000 forecasts. Many/most "experts" hardpressed to do better than chance, overconfident and reluctant to change their minds in response to new evidence.
- Solution? Use CHAMP:
 - Comparisons are important;
 - Historical trends can help;
 - Average opinions over diverse groups "the wisdom of crowds";
 - Mathematical models should be taken into account;
 - \succ Predictable biases exist and should be allowed for.

Reference: How To See Into the Future, Tim Harford, Financial Times, 5 September 2014, <u>http://www.ft.com/cms/s/2/3950604a-33bc-11e4-ba62-00144feabdc0.html</u>



Machine Learning

Definition: <u>machine learning</u> relates to the construction of algorithmic systems that can learn from data.

- Focuses on prediction, based on known properties learned from training data;
- includes decision tree learning, neural networks and support vector machines (SVMs);
- can accommodate all five elements of Tetlock's CHAMP – especially good at "P for pesky biases".



Markoff (McCarthy/Englebart) Distinction: Artificial Intelligence? - barely Intelligence Augmentation? – yes, really!

Image Credit: mysliderule.com



Some SVM Characteristics

Copes well with somewhat incomplete and dirty data sets

recognises and ignores nulls

>can be used to clean data

- Enables analysis of many variables at the same time
 - >Multi-dimensional
 - Ignores unhelpful variables
 - Curves as well as lines
- Classification, prediction and anomaly detection



Other Advantages

- Machine learning methods are particularly effective in situations where predictive insights need to be uncovered from data sets that are large, diverse and fast changing;
 - > outperform traditional methods based on accuracy, scale, and speed.
- Machine learning methods are also useful in analyzing data from multiple sources such as transactional, social media, and other sources
- Stable elements can be embedded in processes yet remain data adaptive (e.g. "Rubies In The Dust" fundraising example and "Rust Never Sleeps" lapsed member recovery process)



Rekindling Donor Lists - Table

Likelihood block	Potential donors identified by SVM	Actual donors in response to campaign mailshot	PropheZy success rate (%)
Highest Block	3,722	1,645	44.20%
Very High Block	5,837	1,393	23.86%
Quite High Block	6,520	1,239	19.00%
Un-special	103,566	4,828	4.66%
MAILSHOT TOTAL	119,645	9,105	7.61%



Members Rejoining - Table

Propensity of	Total	Actual re-	Actual re-				
re-joining	members	joiners*	joiner rate				
High	192	16	8.33%				
Medium	11,742	491	4.18%				
Low	16,164	318	1.97%				

Members Rejoining - Graph





Further Reading

- Predicting the Effectiveness of Grant-Making, Ian Harris, Michael Mainelli, Peter Grant and Jenny Harrow, 2006, Journal of Strategic Change
- <u>Rubies In the Dust</u> & <u>Rust Never Sleeps</u>, Ian Harris & Mary O'Callaghan, 2012 & 2013, Charity Finance
- Evidence Of Worth In Not-For-Profit Sector
 Organisations, Ian Harris, Michael Mainelli and Mary
 O'Callaghan, 2002, Journal of Strategic Change
- How To See Into the Future, Tim Harford, Financial Times, 5 September 2014, <u>http://www.ft.com/cms/s/2/3950604a-33bc-11e4-ba62-00144feabdc0.html</u>
- Machine Learning and Professional Work A Lookahead To 2040, Ian Harris, SAMi, Autumn 2015