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### Financial Centres Of The World 2023: Focus On Warsaw

Dr Pawel Widawski, President, Fintech Poland Foundation



### A Word From Today's Chairman

Mike Wardle
CEO & Head of Indices
Z/Yen Group



06/09/2023









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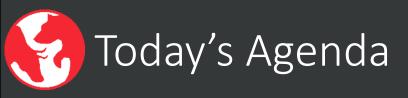








亞洲銀行





- 9:00 9:05 Chairman's Introduction
- 9:05 9:25 Keynote Presentation Dr Pawel Widawski
- 9:25 9:45 Question & Answer

06/09/2023







Dr Pawel Widawski,
President,
Fintech Poland Foundation

06/09/2023



### **AGENDA**



KEY STATISTICS
ON POLAND



MAIN STRENGTHS
OF POLAND

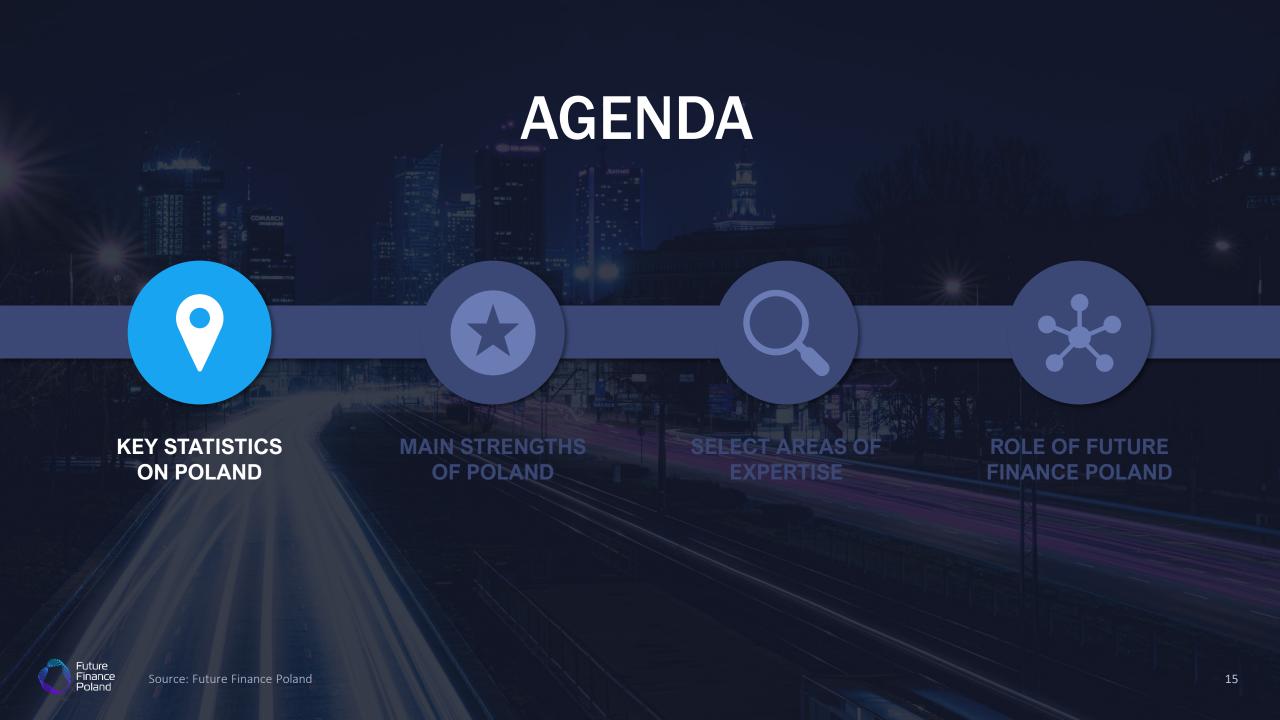


SELECT AREAS OF EXPERTISE



ROLE OF FUTURE FINANCE POLAND





## POLAND IS AMONG THE KEY PLAYERS IN THE EUROPEAN UNION, WITH AN ECONOMIC GROWTH EXCEEDING EU AVERAGE



#### **LOCATION**

Central and Eastern Europe



#### POPULATION1

41 million, 5<sup>th</sup> in EU



#### GDP<sup>2</sup>

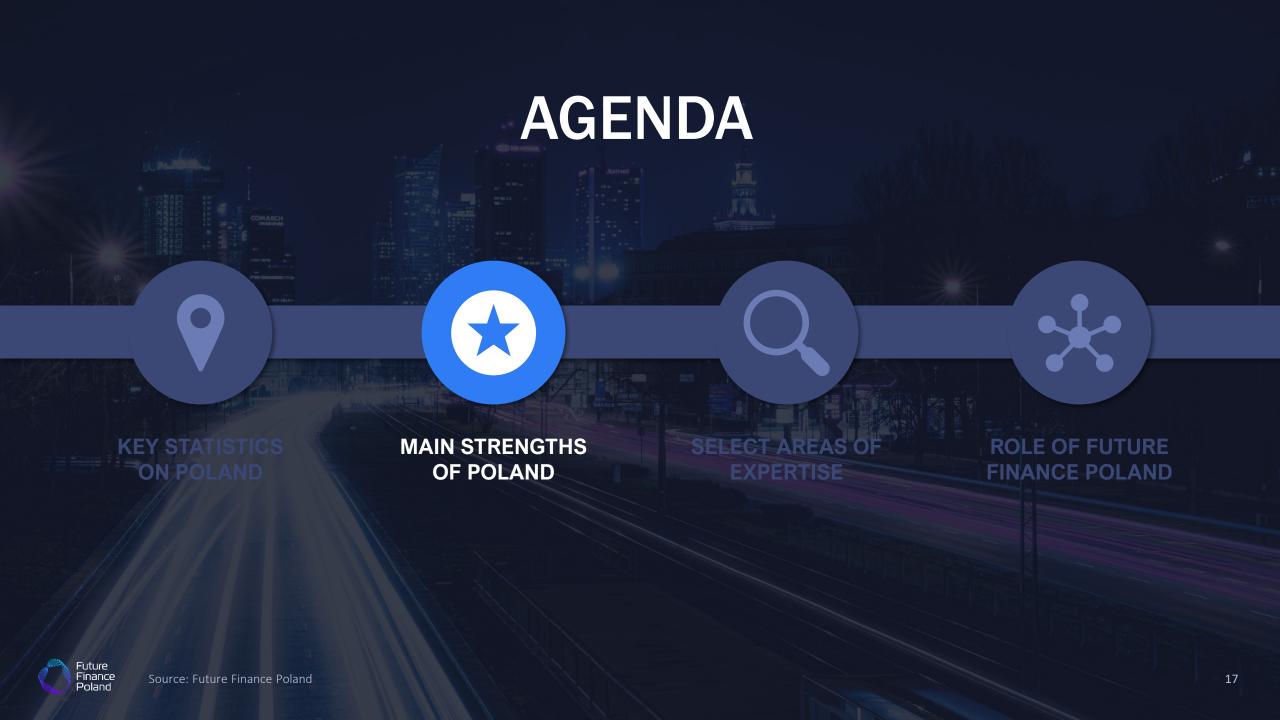
688 billion USD, 6th in EU





Polish economy has shown resilience during last two economic slumps





## **FINANCIAL MARKET**







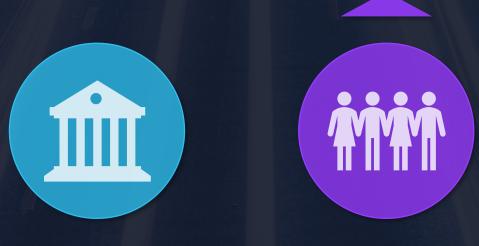
### POLAND HAS A SET OF TRAITS THAT MAKES IT AN INTERESTING LOCATION FOR FINANCIAL OPERATIONS

**HIGH QUALITY OF HUMAN CAPITAL** 



**HIGH QUALITY OF LIFE** 





**MODERN INFRASTRUCTURE** AND STRATEGIC LOCATION





## POLISH FINANCIAL INDUSTRY IS MATURE, YET INNOVATIVE AND SUPPORTED BY WELL - DEVELOPED FINTECH SECTOR







MATURE, YET INNOVATIVE FINANCIAL MARKET



1ST

Highest bank assets value<sup>1</sup>,

95,7

Financial inclusion index in Poland<sup>2</sup> vs 92,5% in Europe

**8**TH

Stock exchange in EU by the value of listed stocks<sup>3</sup>

**6**TH

In Digital Banking Maturity ranking<sup>4</sup>, globally 300+

Number of Fintechs<sup>5</sup>, highest in CEE

1ST

Highest value of VC investments<sup>6</sup>, CFF

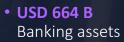


# POLISH FINANCIAL SYSTEM IS ESTABLISHED AND EQUIPPED WITH DIVERSE COMPETENCES









- USD 285 B
   Gross loans
   to non-financial sector
- 143k Employees

Main characteristics

Kev

numbers

- Well-established
- Resilient
- Digitalized
- Credit-intensive
- Close-to-customer

Select institutions







#### **INSURANCE SECTOR<sup>1</sup>**

- USD 48 B Assets: 20 B - insurers, 28 B - open pension funds
- **USD 18 B**Gross written premiums
- 88.3k Employees
- Largest in CEE
- · Well-established
- Consolidated
- Heavily-supervised



#### CAPITAL MARKET<sup>1</sup>

- USD 762.4 B Assets
- USD 194.4 B
   Market cap of domestic companies
- 810 companies listed (48 IPOs in 2021)
- Largest in CEE
- Experienced
- Diverse
- Maturing
- Innovating



PE/VC<sup>2</sup>

USD 1.127 M
 Average annual investment value

(2017-2022)

 97 companies receiving investment in 2022 (78 of which were VC)



FINTECHS3

- >300 fintechs operating in Poland
- Balanced distribution among categories
- 41% of fintechs earning >10 M PLN in 2022
- Largest in CEE
- Dynamic
- Diverse
- Transformative

- Largest in CEE
- Dynamic
- Well-backed
- Cooperative





















### POLISH FINTECH SCENE IS RAPIDLY EXPANDING



#### **BLOCKCHAIN** & CRYPTO



#### CONSULTING & INSTITUTIONS



#### SOFTWARE PROVIDERS



#### **PAYMENTS**



#### CORPORATE FINANCE MANAGEMENT



#### **LOANS & CREDITS**



#### PRICE COMPARISON



#### **DEFERRED PAYMENTS**



#### **CURRENCY EXCHANGE**



#### INSURTECH

Albusters ALGOLYTICS

BOTWISE BRAIGHT

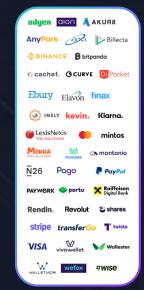
Mataplace.ai DIGITAL TEAMMATES

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#### **FOREIGN**







#### **FACTORING**







## POLISH TALENTS ARE AN ASSET RECOGNIZED GLOBALLY, HUMAN CAPITAL WITH A STRONG MIX OF BUSINESS AND TECHNOLOGICAL SKILLS

### WELL-EDUCATED WORKFORCE

1ST

the most skilled labor force<sup>1</sup>, CEE

### 2<sup>ND</sup>

most attractive location in Europe for offshoring based on skills availability, among others<sup>2</sup>

290 K

of well-educated graduates, annually (1.2 M students overall)<sup>3</sup>



#### **HIGHLY-SKILLED BUSINESS EXPERTS**

50+

of local MBA programmes<sup>4</sup>

62 K

of business graduates<sup>5</sup>, annually

143 K

people employed in banking sector<sup>6</sup>

#### **BEST IN CLASS IT SPECIALISTS**

highest per capita medal count at the International Olympiad in Informatics<sup>8</sup>, globally

11 K

of IT graduates<sup>5</sup>, annually

430 K

people employed in IT industry<sup>5</sup>

3<sup>RD</sup>

TOP country with developer skills<sup>7</sup>, *globally* 



# MODERN INFRASTRUCTURE AND A STRATEGIC LOCATION POSITION POLAND AS A PIVOTAL CENTER OF EUROPE [1/2]



#### **INFRASTRUCTURE: TRANSPORT**



#### AIRPORTS<sup>1</sup>

- 13 European and 4 international airports
- 1<sup>st</sup> in number of passengers handled in CEE



#### LAND TRANSPORT<sup>1</sup>

- 4 main European trade corridors and 3 key railways
- 5<sup>th</sup> in Europe in terms of total expressways



#### **MARITIME PORTS**<sup>1</sup>

- 4 maritime ports
- DCT Gdansk is the only deep-water terminal in the Baltic Sea region

**KEY INVESTMENTS** 

Solidarity Transport Hub Poland Via Baltica Road Via Carpatia Road







#### **INFRASTRUCTURE: FINANCIAL & ICT**



#### PAYMENTS<sup>1</sup>

- **21.4k** ATMs
- 616.7k merchants and 966.4k outlets
- 1.229m POS terminals
- 44.8m payment cards (96.2% contactless)
- 11 RTGS and other payment systems



#### **CAPITAL MARKETS**

- Warsaw Stock Exchange: Main Market
- NewConnect: Alternative Trading System for SMEs' equity instruments
- Catalyst:
   ATS for SMEs' debt
   instruments



#### **ICT**

- 7th in ICT Infrastructure Index in European Union<sup>2</sup>
- 2nd in Cloud Ecosystem Index in CEE<sup>3</sup>
- 2nd in the IT

  Competitiveness Index in

  CEE<sup>4</sup>

#### **KEY INVESTMENTS**



#### **Select RTGS and payment systems**

SORBNFT2

TARGET2

Report

Elixir

**Express Elixir** 

BLIK

Euro Elixir

Blue Cash



## HIGH QUALITY OF LIFE IN POLAND TRANSLATES TO AN ATTRACTIVE LOCATION FOR THE EMPLOYEES







Middle-weight city in BCG's Cities of Choice<sup>4</sup>



#### **GOOD PLACE TO LIVE**

Poland took **4**<sup>th</sup> place in World Happinness Report among CEE countries<sup>1</sup>



#### **PERSONAL SAFETY**

Poland is considered as **3<sup>rd</sup>** safest country globally<sup>2</sup>

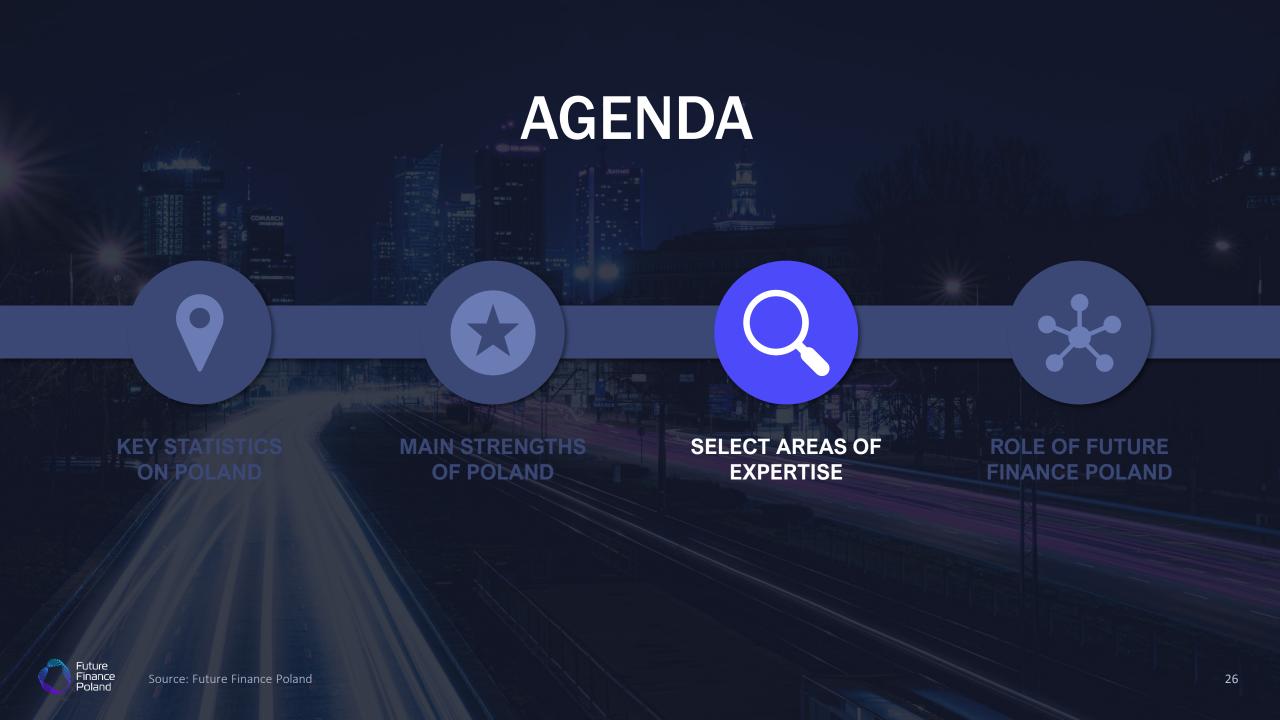


#### **COST OF LIVING**

Poland is **3<sup>rd</sup>** best country to live in terms of cost of living in the European Union<sup>3</sup>







# POLAND HAS WELL ESTABLISHED AREAS OF FINANCIAL EXPERTISE, THREE OF WHICH WE WILL COVER TODAY





**BUSINESS**& TECHNOLOGY SERVICES



DIGITAL PAYMENTS & IDENTITY







# POLAND IS A LEADING PROVIDER OF BUSINESS & TECHNOLOGY SERVICES FOR RENOWNED, GLOBAL COMPANIES

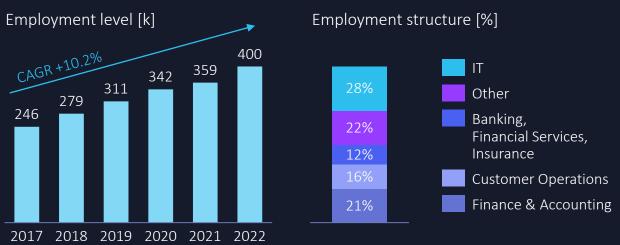


#### **BUSINESS SERVICES SECTOR IN POLAND - OUTLOOK**

102 1068 1714

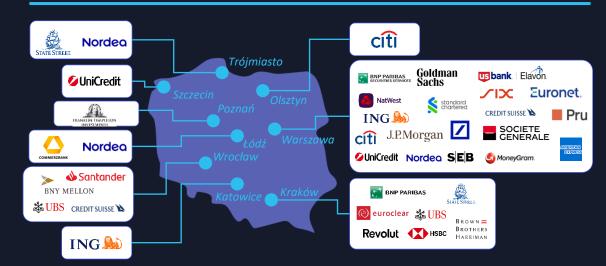
Fortune 500 companies with business business services centres in Poland in Poland

#### **EMPLOYMENT IN BSCs IN POLAND**



### 2017 2018 2019 2020 2021 2022 Future Finance Poland Sources: 1) ABSL Business Services Sector in Poland 2022 (applies to all the data displayed here)

#### CENTRES OF THE LEADING COMPANIES FROM BFSI SECTOR



#### **CATEGORIES OF PROCESS OR BUSINESS FUNCTIONS**

Risk &	Corporate	Payments	Cash	KYC / AML	Asset
Compliance	Payments	Processing	Management		Management
Fund Accounting	Insurance Services	R&D	IΤ	Other specific services	Finance & Accounting



## OVER THE LAST FEW YEARS, POLAND HAS BEEN TRANSFORMED INTO A POWERHOUSE IN DIGITAL PAYMENTS

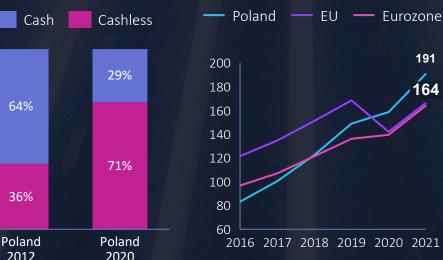
#### **USE AND ADOPTION OF DIFFERENT PAYMENT SOLUTIONS IN POLAND**

per capita<sup>2</sup> [#]

Number of card payments

Cash vs cashless in the total value of transactions at POS<sup>1</sup> [%]

Cash Cashless



Contactless payments in the total number of cashless payments<sup>3</sup> [%]



### Amidst prevailing card payments and growing preference for innovative solutions, Poland has secured 2<sup>nd</sup> place among cashless societies in Europe<sup>5</sup>

#### CASHLESS POLAND PROGRAMME<sup>4</sup>



A government-supported Programme, which subsidizes costs of POS hardware and merchant service charges for new merchants.

5

years since launch of the Programme

562 k

subsidised POS terminals

46%

Share of Cashless Poland Programme terminals in the total number of terminals



## WE TAP INTO BOTH ESTABLISHED AND EMERGING PAYMENT INNOVATIONS

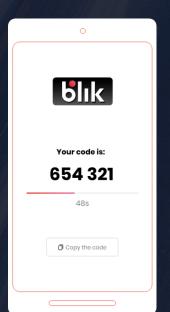
blik



**7** payeye

#### BLIK CASE STUDY<sup>1</sup>

BLIK is an innovative payment system that allows users to make instant payments and withdraw cash using the user's standard mobile banking app



**2.8 B** transactions in 8 years

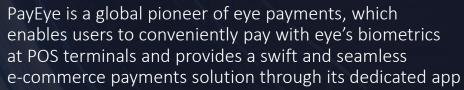
PLN 374.1 B in total value

Over **1.2 B** transactions in 2022

**13.5 M** users – 28% growth

**714 M** e-commerce transactions







First payment in 2020

POS 2.0 launched in June 2022

**FIDO** certification

**14 k** transactions in a single month<sup>2</sup>

**170** POS terminals in 2023



Sources: 1) BLIK, 2) PayEye 2022

## THE REACH AND FUNCTIONALITY OF POLISH DIGITAL ID EXPANDS AT A HIGH PACE



#### **DIGITAL ID USERS**

Number of digital ID users in Poland [millions]



#### **FUNCTIONAL SCOPE OF DIGITAL ID**

Digital driving license and vehicle documentation



Local and EU COVID vaccine certificate



Big family card



**Digital student card** 



**Digital prescriptions** 



Digital tax office



Online payments for public services



Personal identification number blocking

Coming soon

Digital ID has recently become equivalent to physical one, and may be used for client identification in first bank branches



#### **mOBYWATEL CASE STUDY**

One of Polish banks (Velo Bank)
introduced the option to apply
for cash loans using digital identity verification
only – through Polish digital ID app (mObywatel)



Loan of up to **6.500 PLN** 

Up to **36 months** 

V E L O

**MObywate** 

Fully digital process

Source: Future Finance Poland

## POLISH FINANCIAL INSTITUTIONS CONSTANTLY GROW AND INNOVATE THEIR OFFERING



BIK

### CREDIT INNOVATIONS FOR CONSUMERS...

% of e-commerce stores offering at least one BNPL solution<sup>1</sup>



Since 2021 BNPL has also been introduced in multiple offline stores

Largest Polish online marketplace –

Allegro developed its own BNPL

75% of the local BNPL market<sup>2</sup>

solution and has already acquired

...AND VARIED FORMS OF SME FINANCING<sup>3</sup>...

88%

5th in EU

Companies in Poland highlight the relevance of debt financing 2021

29%

1st in EU

SMEs in Poland applied for financing other than traditional credit<sup>3</sup> 2021

41% 1st in EU SMEs in Poland used leasing or hirepurchase in past 6 months<sup>3</sup> 2021

Diverse landscape of digital factoring providers



ARE SUPPORTED BY A TOP MARKET-WIDE SOLUTION

Polish credit bureau (BIK) is amongst the most effective and at the same time innovative institutions of this kind globally – oftentimes in Top3 in global rankings.

1ST

Place among 53 countries in depth of credit information index (Doing Business component)<sup>4</sup>

100%

Adults covered by credit bureau<sup>4</sup>

#### Selected innovations from BIK:



Antifraud platform for the instant exchange of information among banks



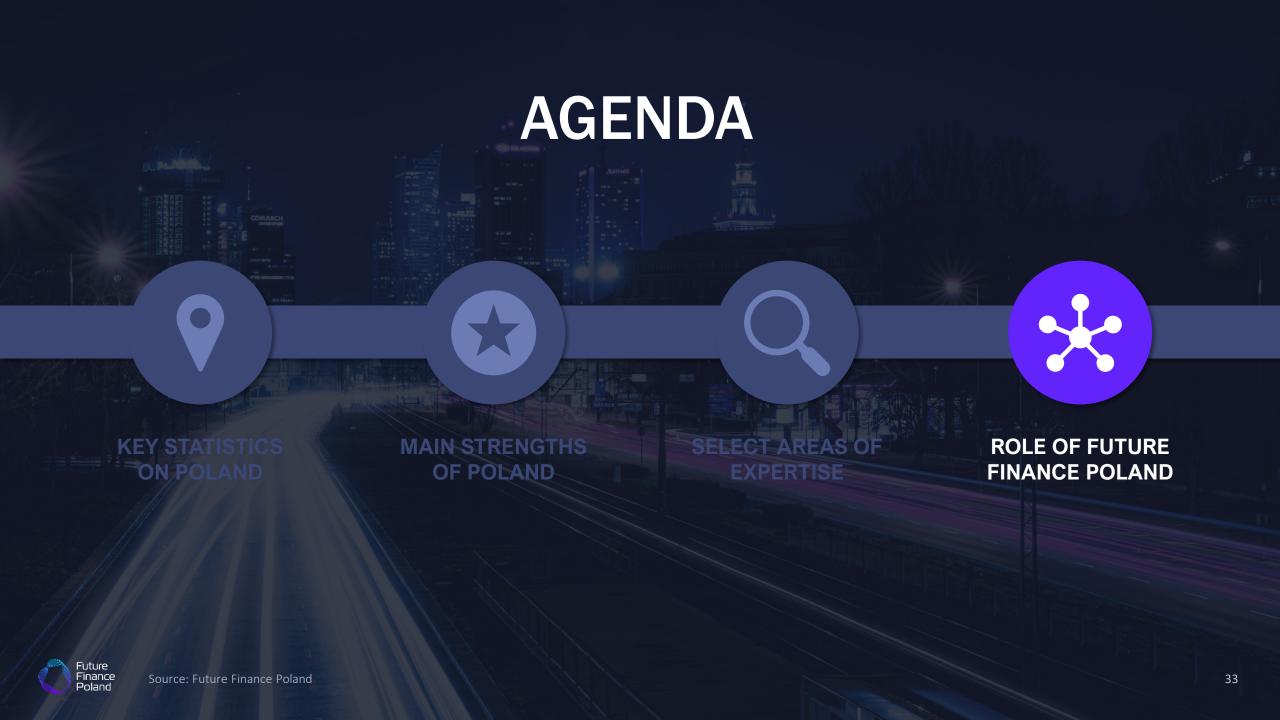
BIK Hub – open API platform



UA Access BIK - data corridor to Ukrainian credit bureau







# FUTURE FINANCE POLAND IS A MARKET WIDE INITIATIVE OF PUBLIC AND PRIVATE ENTITIES TO REINFORCE POLISH FINANCIAL SECTOR

Reinforce Poland's position as the next generation financial center with a global reach



**VISION** 

by leading collective action to drive the competitiveness and growth of Polish financial sector locally and internationally

#### **Coordinate and promote Polish financial sector through:**



FFP ROLE CENTRAL FUNCTIONS

Providing services to areas of expertise

Coordinating working groups within their areas of expertise to deliver recommendations for central functions





# FUTURE FINANCE POLAND WILL SUPPORT ITS MEMBERS ON ITS JOURNEY BY, AMONG OTHERS, FACILITATING ACCESS TO A GLOBAL

**NETWORK** 

**KNOWLEDGE**& ANALYTICS

ACCELERATING INNOVATIONS

REGULATORY DIALOGUE

TALENT & EDUCATION DIALOGUE

INTERNATIONAL PARTNERSHIPS, PROMOTION & EXPANSION











- Exchange of best practices
- Connection to experts across markets
- Common events & reports
- Mutual sourcing of technology providers
- Innovation testing in Poland before rollout on large markets
- Regulatory best practices exchange
- International standards and guidelines development
- Exchange programs for students and employers
- Designing incentives and simplified procedures for foreign experts
- FFP branches abroad
- Economic partnership agreements
- Match-making of partners and advice for companies aiming for expansion



Source: Future Finance Poland

## ON TOP OF WELL-ESTABLISHED AREAS OF EXPERTISE, WE WILL FOCUS ON EMERGING NEW DIRECTIONS



#### **ESTABLISHED**



#### **EMERGING**

Market-wide

Initiatives across financial sector

BUSINESS & TECH SERVICES FOR FINANCIAL SECTOR

UTILIZING

**PUBLIC CLOUD** 

DIGITAL PAYMENTS & IDENTITY

FINANCIAL SERVICES
FOR SME

DATA MANAGEMENT & AI

GREEN FINANCE / ESG

**AML/FINCRIME** 

DIGITAL ASSETS/ BLOCKCHAIN

Industry-specific

Initiatives specific to subsector (e.g. banking, insurance, capital markets) **CREDIT INNOVATIONS** 

**INSURANCE INNOVATIONS** 

BANKING AS A SERVICE DIGITAL TRADE FINANCE

CAPITAL MARKETS INNOVATIONS



### Interested in co-operation?

### **CONTACT US:**



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### Comments, Questions & Answers













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### Thank You For Participating



### **Forthcoming Events**

- Thu, 7 September (15:00-15:45) Influence Alpha: Shaping Apex Decision-Making In
   Government
- Mon, 11 September (12:00-13:00) Sustainable Finance: Moving The Finance Industry
   From Promises To Action
- Wed, 13 September (16:00-17:00) Managing Critical Events

Visit <a href="https://fsclub.zyen.com/events/forthcoming-events/">https://fsclub.zyen.com/events/forthcoming-events/</a>

Watch past webinars <a href="https://www.youtube.com/zyengroup">https://www.youtube.com/zyengroup</a>

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